

Terms and Conditions for Coton House Events Ltd. AI Chatbot

Last updated: 19th November 2024

By interacting with this AI chatbot, you agree to the following terms and conditions. Please read them carefully.

1. Nature of the Chatbot

Coton Ai Chatbot is an artificial intelligence-based service designed to assist users by providing information, including wedding dates and availability guidance, as well as other general support. Please be aware that Coton Ai Chatbot is not human and may have limitations in its responses. Therefore you are engaging the chatbot on the understanding of E&OE (errors and omissions excepted).

2. Accuracy and Reliability Disclaimer

While Coton Ai Chatbot strives to provide accurate and helpful responses, it is a machine-learning tool that may occasionally make errors, provide incomplete information, or deliver inaccurate content. Users are advised to verify the accuracy of any information received from this chatbot before relying on it for critical decisions or actions.

3. Wedding Date Availability Disclaimer

- **Guide to Availability:** Any wedding dates provided by Coton Ai Chatbot are to be considered a guide to potential availability and are subject to change.
- **Confirmation of Booking:** Your wedding date is not confirmed or guaranteed until all required payments are made to the venue and you receive written confirmation from the venue itself. Availability is subject to change and can only be secured through formal booking procedures.

4. Data Collection and Privacy

- **Data Collection:** Coton Ai Chatbot may collect data such as your name, email address, and any other information you provide during interactions.
- **Data Usage:** Data collected during interactions may be used to improve our services, enhance the user experience, or tailor responses to your queries.
- **Data Protection:** We are committed to ensuring that your data is protected in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. While we use appropriate security measures to protect your data, please note that no method of transmission or storage is entirely secure, and we cannot guarantee absolute security.
- **Data Sharing:** We do not sell, trade, or otherwise transfer your personally identifiable information to external parties without your consent, except where required by law or to protect our rights.

5. User Conduct

By using Coton Ai Chatbot, you agree to:

- Use the chatbot for lawful purposes only.
- Not submit any malicious, inappropriate, or offensive content during your interactions.
- Not exploit vulnerabilities or attempt to disrupt the chatbot's functionality.

6. Limitation of Liability

To the fullest extent permitted by UK law, Coton House Farm Events Ltd. shall not be liable for any direct, indirect, incidental, consequential, or exemplary damages resulting from your interaction with Coton Ai Chatbot. This includes, but is not limited to, any errors, omissions, interruptions, or inaccuracies.

7. Changes to Terms and Conditions

We reserve the right to amend these terms and conditions from time to time. Any changes will be posted with an updated "Date" at the top of this page. We encourage you to review these terms regularly to stay informed.

8. Contact Information

If you have any questions regarding these terms and conditions, please contact us at events@cotonhousefarm.com